

VISUAL COMFORT & Co. Est. 1987

ONE-YEAR LIMITED WARRANTY

Visual Comfort & Co. warrants that its products shall be free for one (1) year against any defects that are due to faulty materials or workmanship. Visual Comfort & Co. shall promptly correct such defects by repair or replacement, at its option, without charge. This warranty covers product defects only and shall expire one (1) year after the date of purchase by the original purchaser.

This warranty does not apply to defects caused by and resulting from misuse, neglect, accident or improper operation, maintenance, storage, transportation or handling of this product. The warranty does not cover transportation costs for return of the product or for reshipment of any repaired or replaced product or costs associated with installation, removal, or reinstallation of the product.

Visual Comfort & Co. shall have no responsibility for damage to persons or property or other loss or injury resulting from a defect in the product from improper use or installation. UNDER NO CIRCUMSTANCES SHALL VISUAL COMFORT BE LIABLE FOR SPECIAL OR CONSEQUENTIAL DAMAGES. ANY WARRANTIES IMPLIED BY LAW, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR AFTER DATE OF ORIGINAL PURCHASE. In no event shall Visual Comfort liability under this warranty exceed the cost of repair or replacing such defective product, and Visual Comfort's maximum liability under any warranty is in lieu of all other warranties expressed or implied.

If you feel you have a claim under this warranty, contact Customer Service for advice on handling the claim. Written notice of any defects must be faxed to Visual Comfort within 10 days of delivery.

FINISHES

Finish examples are for identification only. We attempt to depict Visual Comfort products as accurately as possible in words and in pictures. Consequently, web presentation colors or catalog photos may not show the exact color effect of the product you receive due to individual characteristics, materials used, hand finishing and photography style. All of our products are artesianally, bench-finished by an individual craftsman out of natural materials. As such, colors may vary slightly from piece to piece and from order to order.

DAMAGE CLAIMS

ALL CLAIMS FOR DAMAGED PRODUCT MUST BE MADE WITHIN 10 DAYS OF DELIVERY.
PLEASE INSPECT YOUR PRODUCTS UPON DELIVERY

Visual Comfort & Co. - 22008 N. Berwick Drive - Houston, TX - 713-686-5999